Bath Christmas Market 2026

Terms and Conditions

1. No bookings can be made without full payment.

2. Once a booking is made no refunds will be issued.

3. Permits are electronic and no paper permit will be issued. Receipts confirming booking details will be emailed or sent to the address provided. A digital or paper copy of the receipt shown on arrival may speed up your entry to the drop-off/pick-up and all-day parking locations.

4. Coaches have a 30-minute slot to drop off and pick up passengers respectively. If you arrive before or after your allocated slot, you may be refused entry and guided out of Royal Avenue.

5. Once you have booked your stay, you are not able to change the date, time or location of your booking.

6. Coaches without a valid booking, or where the coach exceeds the number of seats paid for, will be denied entry to the drop-off/pick-up and all-day parking locations.

7. It is the driver's responsibility to be fully aware of the restrictions that apply as any vehicle dropping off, picking up, or parked other than in the designated areas will be liable for a Penalty Charge Notice which will be enforced. Vehicles parked illegally may be liable to removal action and recovery fees in addition to the Penalty Charge Notice.

We would like to take this opportunity to remind you and/or your drivers of your responsibility to not idle your vehicle engines whilst stationary.

Engine idling is almost always unnecessary, contributes to air pollution and should be avoided. Exhaust emissions contain pollutants such as nitrogen dioxide, particulate matter and carbon monoxide which are toxic to the human body. High concentrations of nitrogen dioxide worsen heart and lung conditions such as asthma and COPD.

Frequently Asked Questions

- **Why does the Council operate a coach booking system?**

Bath welcomes 100's of coaches during the Christmas Market each year into a part of the historic city which is not designed to cope with large volumes of traffic.

For the safety of passengers and other visitors to Bath, it is essential that the Council manages this flow of coaches so that the narrow footpaths in the pick-up zones do not become too congested, and people can depart from the event safely and without delays.

Coach groups therefore disembark at a designated location and the empty coach is then directed to its all-day parking location, some of these sites have facilities available for the drivers. The availability of these locations is dependent upon parking demand on a given day, and we therefore advise companies to book well in advance.

- **Do we have to pre-book, or can we just turn up on the day?**

Pre-booking is compulsory and every coach attending the Christmas Market must comply with the instructions given. Any coach which turns up on the day will be turned away unless they contact MiPermit on 0333 123 8008 and arrange a booking subject to availability on the day.

- **Why do we have to pay the charge?**

Due to the large number of coaches which visit the city during this period, considerable additional resources are required to manage the flow of traffic and ensure the safety of passengers is maintained.

- **What if I bring a coach with more seats than I paid for?**

The marshals in place at the drop-off/pick-up location will have details of all the coaches booked in for the day. If your coach registration number is not correct or your vehicle contains more seats than you have paid for then you will be denied entry into the drop-off/pick-up and all-day coach parking locations during the visit.

If you wish to change the registration mark details of the coach you have booked or increase the number of seats you have paid for, you must ensure that your booking is amended prior to your visit.

- The seat number can be amended by contacting the Council on 01225 477133 during normal office hours. Additional charges maybe payable, dependent on the number of additional seats. If you wish to reduce the number of seats that you have paid for, we are unable to offer any refund for this change.

- The vehicle registration mark details can be amended within your online MiPermit account; there is no charge for this change if seat numbers do not require amendment.

- **Will we be guaranteed the departure time that we want?**

We only guarantee the times and dates for customers who have paid for their booking using our self-serve online booking system which operates on a first come first served basis. We therefore recommend all customers make their booking online at **www.wanttopark.com/bathnes** as early as possible once booking has opened.

- **How do I pre-book my coach?**

You must complete our Booking Form online and make full payment by credit or debit card to book your visit/s at **www.wanttopark.com/bathnes**.

What will happen once we have submitted our Booking?

You will receive an email receipt confirming your booking details.

- **I've booked my visits but haven't received an email**

Please check your junk email filter. If you still do not have a confirmation email please call MiPermit on 0333 123 8008

- **What happens if I need to change our dates or times once we have booked?**

We advise that you should only book in your vehicle once you are sure of the dates and times you require as unfortunately once these are booked we will be unable to process any changes to these details or offer any refunds.

- **If we need to cancel our trip, will we receive our money back?**

Unfortunately, if you cancel your trip we will be unable to give you a refund.

- **Who do I contact if I have any questions?**

You can contact Parking Services by email at Parking@bathnes.gov.uk or on 01225 477133 and our staff will be able to help resolve any problems you have.